

DHL Paket adjusts parcel delivery prices for private customers as of July 1, 2022

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The price for the 2 kg parcel, which is only available online, will rise from EUR 4.99 to EUR 5.49. Packset and Pluspäckchen products will also cost slightly more due to the increase in paper costs. However, the price in retail outlets for the 5 kg parcel, the parcel product most used by private customers, is going down (EUR 6.99 instead of EUR 7.49). Retail outlet prices for the 10 kg and 31.5 kg parcels will remain unchanged. Eliminating price differences between stamps bought online and in retail outlets reduces complexity and makes the company's parcel prices clearer for customers. The price increases also reflect DHL Paket's response to the sizeable increases in transport and labor costs, and other general cost inflation.

After six years of maintaining price stability in the company's international parcel business, price changes are also planned for some cross-border parcel and small package shipments from Germany. The company is only partially passing on to customers what are in some cases steep increases in airfares and the substantial rise in costs charged by delivery partners abroad to Deutsche Post DHL for delivering merchandise items (known as "terminal dues" under the Universal Postal Convention) in the form of price increases for small parcel dispatch. For parcel deliveries, the increased costs are only reflected in higher prices for shipments to the US.

In addition, the EUR 1.70 customs data entry fee for shipments to non-EU countries franked at retail outlets will no longer apply from July 1. Instead, it will be incorporated directly into the respective retail outlet prices for non-EU shipments at a rate of EUR 1. In order to support Deutsche Post DHL's sustainability

strategy for export merchandise shipments in private customer dispatch as well, the GoGreen service will be included for all these products from July 1, 2022, without customers having to pay the surcharge that would otherwise apply. This is already the case for domestic parcel shipments.

In contrast to domestic parcels, the price differentiation of shipments franked online remains in place, as direct electronic entry of the required data here generates cost benefits for DHL that the company passes on to customers.

A comparison of international parcel prices published by the German Federal Network Agency in November 2021 shows that DHL Paket's prices are below the European average. This will not change with the new price adjustments.

Source: [Deutsche Post DHL](#)